ASPH Update

Ashford and St. Peter's Hospitals
NHS Foundation Trust

July 2025

Welcome to the latest update about Ashford and St Peter's Hospitals NHS Foundation Trust

Community Day offered an 'amazing experience'

On Saturday 19 July we welcomed over 1,000 local residents, families and health and care partners to our fourth Community Day event at St Peter's Hospital, for a behind-the-scenes look at the hospital's services, and to meet our dedicated staff.

The event saw visitors of all ages enjoying a wide range of hands-on activities. These included interactive and informative displays about different services we provide, Q&A panels about careers in the NHS, tours of our Abbey Birth Centre and urology services as well as a glimpse into areas that are not usually open to the public such as the boiler house and sterile services.

Feedback from attendees on the day was overwhelmingly positive, with comments such as "Amazing experience for both children and adults. Great way to learn new things" and "Today was really fun, me and my family did a lot including getting our faces painted, doing the treasure hunt and learning about germs and all sort of things."

The event was a huge success and even helped to raise over £700 for the Ashford and St Peter's Hospitals' Charity through their tea party. The funds raised on the day will go towards supporting patients and staff over the coming year.

A huge thank you to those who supported and attended the event!

Read more.









Medical Care Services Rated Good by Care Quality Commission

Medical care services (including older people's care) at Ashford and St Peter's NHS Foundation Trust have been awarded a good rating by the Care Quality Commission (CQC) in its latest report, published on Wednesday 30 July. This recognition follows an extensive unannounced inspection in March 2024 which focused on assessing the service against a number of criteria including safe, effective, caring, responsive and well-led.

We were encouraged to read about the areas of good practice noted by inspectors. The report praised the safe quality of care and treatment and said that patients were positive about their experiences. It also found that safety was a priority amongst clinical teams and staff took concerns seriously.

Read more.

Hannah Hamilton joins ASPH as Chief Finance Officer

Hannah Hamilton joined the trust as Chief Finance Officer in July 2025.

Hannah brings extensive experience from both the NHS and the private sector.

Most recently, she was Chief Finance Officer at NHS Sussex Integrated Care Board, and before that, she served as Regional Director of Finance at NHS England, where she oversaw a £17bn budget for the South East and supported delivery of national and regional priorities.

She joined the NHS in 2014 through the Executive Fast Track programme, following a successful career in the airline and manufacturing industries.

Since then, Hannah has held senior finance leadership roles across the breadth of the NHS – at providers, Sussex ICB and NHS England combining strong commercial acumen with a passion for improving health outcomes.



South Asian Heritage Month

South Asian Heritage Month takes place annually between 18 July to 17 August. It is an opportunity for to recognise, honour, and celebrate the rich cultures, histories, and contributions of people with heritage from South Asian countries including India, Pakistan, Bangladesh, Sri Lanka, Nepal, Bhutan, Afghanistan, and the Maldives.

To celebrate South Asian Heritage Month, we held a launch event at Ashford Hospital. We have also developed a short series of podcast with different guest speakers sharing their experiences of working in the NHS as people of South Asian heritage.

- **Listen to our first episode** with Krishma Gola and Bhagyashree Nakum, speaking about their experiences working in the NHS
- **Listen to our second episode** with Professor Pankaj Sharma, sharing nsights into his heritage, his ground-breaking work in stroke research, and the importance of representation and cultural identity in the NHS and beyond.



Radio Wey celebrates 60 years!

As part of its 60th anniversary celebrations, Radio Wey ran a series of special programmes in the week leading up to the Community Day at St Peter's Hospital.

Several of the volunteer DJs were in attendance to broadcast from the event and promote their new app for smart devices.

The Radio Wey app allows users to listen live, as well as find out more about the programmes and even make a request. You can download the app for free from the App Store or Google Play by searching Radio Wey.

If you'd like to find out more please visit **www.radiowey.org** or **read their latest magazine issue**.

Listen live online, on the app, or using one of the Wi-Fi radios across Ashford and St Peter's Hospitals NHS Foundation Trust.



Celebrating our Star of the Month

Congratulations to Rebecca Rothwell, Physiotherapist, who was chosen as our June Star of the Month. Highlights from her nomination include: *"I believe her exceptional care and support deserve acknowledgement. From my very first appointment - which I had been anxiously anticipating - Becky demonstrated a level of compassion and tact that I hadn't experienced before. Those early sessions uncovered many difficult issues, but Becky met each one with patience, understanding, and unwavering support, even when matters extended beyond her direct remit.*

Her experience made her especially well-suited to guide me through it all. She consistently goes above and beyond, and I always leave our sessions feeling better than when I arrived."

The award was presented to Rebecca by Kate Colban, Interim Associate Director of Therapies along with an invitation to the Staff Achievement Awards 2025! Congratulations Rebecca!

If you know someone who is a star, then please do **nominate them here!**



Patient feedback

I had an excellent experience during my recent hospital visit. The staff were professional, courteous, and made me feel at ease throughout the appointment.

The nurse who examined me, explained everything clearly and took the time to address my concerns. The facility was clean, well-organised, and the appointment ran on time. Thank you for your compassionate care — it truly made a difference.

If you'd like to share feedback about your experience at the trust, please email **asp-tr.patient.advice@nhs.net**

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