Together we care

Ashford and St. Peter's Hospitals NHS Foundation Trust

Outpatients Department - SPH

St Peter's Hospital
Guildford Road
Chertsey
KT16 OPZ



Telephone Number: 01932 722048

Placement Profile

The Outpatients department comprises of medical and surgical clinics providing appointments with doctors and specialist nurses. It comprises of 24 clinic rooms, covering a wide range of specialties such as oncology; ear, nose and throat, dermatology, colorectal and diabetes.

Ward managers contact details:

Liz Cosnahan - liz.cosnahan@nhs.net

Daily Routine

Rough timings	
08.30	Morning handover
	Morning Clinics
13.00	lunch
	Afternoon Clinics
18.30	Finishing clinics and tidying department
	Equipment checks
	Tendable audit

Professional Behaviour

Adhere to the uniform policy whilst on placement, paying special attention to hair, nails, and jewellery. Smoking is not permitted anywhere on site. Mobile phones are not to be used in the clinical area. Always be open and honest and respectful to your colleagues and patients

Policies & Procedures

You will need to access and read the following policies as part of your induction; they are located on the Hospital Intranet. Fire, Health and Safety, Medicine Management, Minimal Handling, Infection Control Confidentiality, Missing Patient, Falls

Placement Requirements

You are required to work over a 5 day period. Contact Outpatients at least 2 weeks prior to your start date, to discuss any specific off duty request/travel issues with the nurse in charge. Practice Assessors will be allocated to you either at this point or on your first day of placement.

Learning Opportunities

Involves observation of the practice of doctors and specialist nurses including how to:

- Relate and communicate with patients.
- Assist during dermatology procedures.
- assess wounds and do simple dressings.
- assist doctors during E.N.T treatments
- chaperone and the policy that underpins that.
- Learning about the role of specialist nurses during MDT meetings.
- Observing how to approach upset or angry patients.

Shift Pattern

08.30 -18.30

Car Parking

Parking permits/ID cards will be arranged prior to commencing your induction.

Café/Restaurant

Please refer to your Student Information booklet sent out via email prior to induction.

Public Transport

Please refer to your Student Information booklet sent out via email prior to induction.